

La-Z-Boy Upholstery Care Guide

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Great upholstery care starts as soon as your sofa arrives

You can rest assured that all our products undergo rigorous quality checks. This ensures that you always receive the best quality possible.

However, there are certain furniture care considerations when your purchase arrives.

Delivery

Products are packaged for protection in transit which may cause slight creasing or flattening. Once unwrapped, they should return to their original shape.

Although the delivery teams are always careful, now and then, some products may suffer damage in transit. If this happens, please contact the retailer from whom you purchased your product.

Unpacking and installation

Ensure you read all product care, operational and assembly information, and awareness advisories before using your product.

New product smells are perfectly normal and part of the manufacturing process. Just allow some time for your new piece of furniture to settle and the odour will naturally dissipate.

To keep your sofa looking its very best, avoid placing it in direct sunlight as this can cause discolouration and fading over time.

If you choose your new furniture based on a store model, bear in mind that the seat may feel firmer initially. This will soften over time, depending on how frequently you use it.

Unless stated otherwise in the product description or operational information, furniture is for indoor use only.

The lighting, size, and established décor of a room may make the product colour appear different from website images or La-Z-Boy store showrooms.

Use easy glides on non-carpet floor types with caution to avoid any personal injury.

Maintenance and cleaning

Covers, cushions, and interiors should not be hand or machine-washed, otherwise you risk damaging the fabric.

Depending on the material, everyday cleaning products could damage your new furniture. Always read the fabric care advice on the product.

Always ensure children and pets are supervised around motion furniture when in use.

Plumping your furniture

For the best start to upholstery care, it is imperative that you plump the furniture seat, back, and lumbar cushions, as well as the arm bolsters and headrests on arrival.

You should also continue to do this on a daily basis to ensure your new sofa remains in good shape. This regular routine allows air to return to the interiors of your furniture, and helps it stay looking its best for years to come.

How to plump fixed seat and back cushions

- 1 Pound down four to five times on the seat pads and back cushion. This helps reform the furniture interior's form.
- 2 If they become misshapen during use, use your hands to return any errant fillings to the corners of your sofa.
- 3 To smooth out any creasing, run your hands from front to back of your furniture, and side to side from the centre of each cushion, applying a good amount of pressure.

How to plump removable seat and back cushions

- 1 Every day, plump each seat and back cushion four to five times with both hands. You should also turn the cushions, if possible.
- 2 Smooth out any creasing on a regular basis, returning interior material to the corners and air into the cushions.
- 3 Plump arm bolsters four to five times, returning air into the area and reforming the interior.

Other sofa care considerations

To ensure your new furniture maintains its fresh and firm feel for as long as possible, remember the following upholstery care considerations:

- Furniture interiors behave differently. Foam interiors provide immediate pushback to reform the seating area, whereas non-foams do not revert to the original shape as readily.
- Your hands are always the best option when plumping furniture. Using sharp objects or tools could damage the fabric.
- Leather sofas require a different type of fabric care, as it's harder for the interiors to return to their original state following use. Customer upkeep is essential to maintain a product's form and longevity. They need a little extra looking after to stay looking their best.
- Avoid any spillages or messy situations that may damage your new furniture.
- Large seating areas typically lose their plumpness faster than smaller pieces of furniture. This is a behavioural characteristic of the product design, not a fault, quality, or upholstery care issue.

How to care for your fabric sofa

To maintain the quality and longevity of any type of fabric sofa, you need to clean the upholstery regularly and be vigilant to any spills or potential stains.

Read our tips and considerations to ensure your fabric care is consistently effective.

- 1 Ensure you dust off your fabric sofa regularly. This includes under the seat cushions, using either a soft, dry white cloth or a vacuum cleaner with a small soft brush attachment.
- 2 If you are to use a vacuum cleaner, avoid direct suction and hard brushes, as they can damage the fabric, especially velvets. Instead, for proper upholstery care, use a soft brush or low-suction vacuum.

- 3 Regarding fabric care for accessories, do not hand or machine wash sofa covers or scatter cushions. Zips are fitted to aid manufacture. Covers are not designed to be removed.
- 4 To avoid discolouration and fading over time, do not position your fabric sofa near direct or open flames, radiators, or in direct sunlight (UV light).
- 5 Lighting has a big effect on textiles, depending on pile length and how the textile is made.
- 6 Be wary that some clothing textile dyes can transfer to your furniture. Check your clothing labels to see if it includes any transferable dyes.
- 7 If spillages do occur, always dab them with a paper towel or a clean dry cloth. Never rub the spillage as it can damage the fabric sofa.
- 8 Be mindful of unaccompanied pets around your fabric sofa. Pet claws can pull threads out of the upholstery and damage the furniture.
- 9 Always use La-Z-Boy sofa care approved cleaning products on your furniture, as 'off-the-shelf' alternatives can cause damage. Visit <https://la-z-boy.co.uk/accessories/> should you wish to make a purchase.
- 10 Heavier textiles, such as velvet, with non-foam interiors need daily plumping. That's because the interiors eventually compress, giving the fabric a more 'lived-in look' unless proper upholstery care is maintained.
- 11 Depending on the fabric and composition, piling, bobbling, and loose fibres can be common characteristics of textiles. It is not always a quality or upholstery care issue.
- 12 Keep away sharp objects, such as tools, cutlery, keys, and belt buckles from your sofa. You should also keep an eye on your pets around your sofa. Some pets, such as cats, dogs, and even rabbits may use furniture as a scratching post causing damage.

How to care for your leather furniture

Leather furniture may have a reputation for being easy to clean and care for, but they still need proper maintenance to look their best for longer. In this guide, we've broken down the essential dos and don'ts of leather sofa care.

Continue reading for tips on how to care for leather furniture.

- 1 **Do not** use any form of liquid cleaning product, such as washing up liquid, on your leather covers. The best way to clean leather furniture is to soak up and dab any spillages as soon as possible, either with paper towels or a clean, dry cloth.
- 2 Avoid using soaps, bleaches, household detergents, oils, all-purpose cleaners, or solvents when cleaning leather furniture. These cleaning solutions may damage the leather protection, resulting in cracks, peeling, and discolouration.
- 3 Wipe down your sofa regularly to avoid dust build-up. This routine leather sofa care includes wiping the seat cushions with a soft, dry cloth.
- 4 Use the small soft brush attachment on your vacuum cleaner when cleaning leather furniture. Direct vacuum cleaner suction or hard brush attachments can damage the leather.
- 5 **Do not** hand or machine wash leather covers and scatter cushions. Instead, clean with a dry cloth or La-Z-Boy approved cleaning products.
- 6 Keep away sharp objects, such as tools, cutlery, keys, and belt buckles from your sofa. You should also keep an eye on your pets around your sofa. Some pets, such as cats, dogs, and even rabbits may use furniture as a scratching post causing damage.
- 7 **Do not** position leather upholstery in direct sunlight as it can cause colour fading. The same goes for placing leather near direct flames, open fires, radiators, and element heaters. In addition, be mindful of electronic devices and other heated items near leather upholstery.

- 8 Avoid 'off the shelf' supermarket cleaning products and wipes, as they may damage the leather. Only use La-Z-Boy leather furniture cleaning products. Visit la-z-boy.co.uk/accessories/ should you wish to make a purchase.
- 9 Check whether any intended hides and treatments include colouring. Leather is an organic material and, as such, its colouring can be tricky to replicate. Treatments with colouring can cause contrasting shades to appear on your furniture.
- 10 Head cushions can suffer from soiling by hair and skin secretions (oil and grease), so please use a headrest cover if necessary.